



Important Notification

ERP Go-Live Announcement

Dear Valued Customer,

We are pleased to share some exciting news with you! Our new Enterprise Resource Planning (ERP) system is scheduled to go live soon, marking a significant improvement in our service delivery. This upgrade will streamline our processes and improve overall efficiency, enabling us to provide you with superior service.

ERP Go-Live Schedule

- Start: July 30, 5:00 pm CST
- End: August 4

Please note that during this downtime, call-in orders, web orders, and all order processing will be temporarily unavailable. Additionally, you will not be able to log in and access your account information via the web. **We will resume order processing on August 4, with shipping resuming on August 5.**

To ensure uninterrupted service, we encourage you to plan ahead and submit any orders no later than July 28.

We understand that this may cause some inconvenience, and we sincerely apologize for any disruption this may cause.

If you require any assistance with your account or have any questions during this transition, our Customer Service Team is here to support you. Please feel free to contact them during normal business hours at 800-779-8488 or via email at taprite@taprite.com. They will be more than happy to help you with any inquiries you may have.

We genuinely appreciate your patience and understanding as we make this important upgrade to better serve you. We are confident that this new ERP system will bring significant long-term benefits and enhance your overall experience.

Thank you for being a valued customer. We look forward to continuing to serve you better.

Best regards,

Taprite Micro Matic Inc.